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Connections Case Management, LLC

9165 Otis Avenue #217

Indianapolis, IN 46216

June 30, 2021

ATTN: David Brandon-Friedman

Senior Account Manager │ Procurement Division

Indiana Department of Administration

402 W. Washington Street, Room W468

Indianapolis, IN 46204

Dear Members of Procurement Committee,

Connections Case Management, LLC, as a currently enrolled and approved IHCP waiver case management provider, acknowledges and accepts the terms and conditions in section one of the RFS and further submits the following proposal in accordance with the requirements as outlined.

Connections Case Management, LLC currently meets the standard of quality services as outlined in Section 2.4 and further provides these quality services statewide. Connections is responding to this RFS with the intention and commitment to continue the high level of service delivery for individuals served by the Community Integration and Habilitation Waiver and Family Support Waiver. We have outlined the current capacity and quality assurance methodology in the technical proposal but have prided ourselves in the mission to empower people with disabilities since 2015, making our first priority advocates in the industry. The business proposal proves the sustainability and provision for growth as required to fulfill the terms of the contract.

Connections Case Management, LLC agrees to the terms and conditions set for in the RFS including the proposed sample contract in Attachment B. Connections looks forward to increasing the collaboration with state agencies and councils in order to continually progress the person-centered system and culture of quality in the State of Indiana.

In closing, we founded Connections Case Management, LLC after both personal and professional experiences in Medicaid waiver. We embarked on a journey to change the manner in which waiver case management services are delivered in individuals’ homes. As an organization, we focus on guiding individuals and families through their life journey. We utilize teamwork to provide comprehensive, integrated supports to clients and partner with them to ensure their interests and strengths are driving their person-centered plan.

As Managing Partners and Co-owners of Connections Case Management, LLC, we are dedicated to serving the I/DD population and supporting all clients and potential clients to realize their vision of a good life. The principal contact for the proposal is Laura Fife/COO.

Michele Lohmeyer Laura Fife

Chief Executive Officer Chief Operations Officer

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